

**GEORGIA POWER COMPANY**

**RULES  
REGULATIONS  
AND  
RATE SCHEDULES  
FOR  
ELECTRIC SERVICE**

**All rules, regulations, and rate schedules are subject to change by the Georgia Public Service Commission in the manner prescribed by law. In the event of such change, the new rules, regulations, and rate schedules prescribed by the Georgia Public Service Commission apply from the date made effective for the unexpired term of all existing contracts.**

# RULES, REGULATIONS AND RATE SCHEDULES

## FOR RETAIL ELECTRIC SERVICE

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**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

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## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### A. GENERAL RULES:

1. Each person or corporation desiring to become a customer for electric service supplied by the Company shall make application for service by telephone, in person to an authorized Company employee, at an appropriate Company office or through the Company's website. The application will not be accepted by the Company unless all the conditions and provisions of these rules and regulations are complied with. When the application is accepted by the Company, it constitutes a contract and becomes operative on the day the customer is connected to the Company's system. Unless otherwise specified, such contract is for the term of one year, and shall be considered renewed from term to term of like duration thereafter unless written notice to the contrary is given by either party to the other at least thirty (30) days prior to the expiration of the contract or any renewal thereof.
2. When two or more rates are available for certain classes of service, the conditions under which each is applicable to the requirements of the individual customer are plainly set forth in the Company's published rate schedules. The choice of such rates lies with the customer.
3. The Company will at any time upon request advise any customer as to the rate best adapted to existing or anticipated service requirements as defined by the customer, but the Company does not assume responsibility for the selection of such rate or for the continuance of the lowest annual cost under the rate selected should the volume or character of service change.
4. A customer, having selected a rate adapted to his service, may not change to another rate within a twelve month period unless there is a substantial change in the character or conditions of his service. A new customer will be given reasonable opportunity to determine his service requirements before definitely selecting the most favorable rate.
5. All electric current required or used for any purpose at any time during the term of the contract for service, or any renewal thereof, in or upon the customer's premises, and all extensions and enlargements thereof, shall be taken by the customer from the Company. In those cases where the Company is called upon to render service of an auxiliary or supplemental nature to a customer whose main power supply is provided from other energy sources through direct drive (without generation of electricity), such service shall take the regular rate for the class of service involved, and the service contract minimum shall be based upon the customer's total load rather than upon the capacity the Company actually supplies. In those cases where the Company is called upon to render service of a limited, or breakdown, or standby nature, to a customer whose main power supply is electricity generated in his own power plant, such service shall be through the Back-Up (BU) service tariff; however, customers on RTP-DA or RTP-HA may be allowed to remain on the tariff pending existing contractual obligations and a financial review performed by the Company to determine whether such customers are required to pay any additional costs for service. When a customer installs on-site generation, the Company is allowed recovery for assets and equipment that have been installed by the Company which are, or have been, necessary to serve the customer or requested by the customer, including but not limited to, meters, transformers, poles, etc., whether such equipment was installed prior to or after the commencement of the service described in this paragraph. Therefore, the Company is not obligated to provide back-up or supplemental power outside the provisions of the Back-Up tariff or RTP tariffs. The above rules governing the supply of partial service shall not apply to such service rendered a large industrial customer under contract for 1,000 kW or more of Company capacity, where there is definite load segregation between that part self-supplied and that part supplied by the Company.

*Effective May 8, 1956  
Paragraph 5 revised December 31, 1963  
Paragraph 2 revised October 31, 1995  
Paragraph 2 revised July 01, 2006  
Paragraph 2 revised January 01, 2008  
Paragraph 5 revised January 01, 2008  
Paragraph 1 revised January 1, 2011  
Paragraph 5 revised January 1, 2011  
Paragraph 4 revised January 1, 2014*

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### A. GENERAL RULES: (Continued)

6. Electric service will not be supplied in competition with the Company's own service, either wholesale or retail, or for distribution or supply or resale in any territory occupied by the distribution system of the Company, or proposed to be occupied by the distribution system of the Company.
7. It is mutually understood and agreed that such service as is supplied under the contract is for the customer's use within or upon his premises and for the purposes designated in the application. The customer shall not extend service from one location to another by crossing rights-of-way or public streets, roads, alleys or property owned by others. The customer shall not supply electrical energy to anyone else or allow anyone to take same, nor shall he use or permit same to be used at any other premises or for any other purposes (either directly or indirectly by transformation or regeneration) than those designated in the application. Where the customer's service requirements indicate that modification of the above rule is reasonable, then such modification may be made by the proper official of the Company upon application.
8. Increased service requirements shall be supplied, when practicable, through the existing service facilities. When enlarged service facilities are required, and no change in location is involved, the Company will provide such facilities as required by the character of service and the applicable rate schedule, as provided in Sections C and D. When a change in location only is involved, including overhead conversions to underground, the entire expense shall be borne by the party requesting such change. When both enlarged service facilities and change in location are involved, the costs shall be shared by the two parties as provided above. In all cases the customer shall make, at his own expense, all changes to his wiring, and provide those enclosures and metering connections on his premises that are required for the enlargement of, or change in the location of, the metering equipment. The customer shall give reasonable advance notice to the Company of additions of electrical equipment which affect the connected load under contract to the end that the Company will have ample time to provide adequate service facilities.
9. The Company reserves the right to suspend service to any customer, without notice and without terminating the agreement for service, when in the opinion of the Company the instruments, contrivances, and/or appliances used in conducting, supplying, measuring, or registering electricity on the customer's premises are altered, and/or changed in any way as to cause such instruments, contrivances, and/or appliances to destroy and/or prevent the registration of the service received, or if for any other reason in the opinion of the Company the customer is receiving or about to receive the benefit of service without compensation to the Company for the full amount of service rendered. The Company shall not be required to restore service after suspension in accordance with this rule until the customer has complied with all reasonable rules of the Company designed to prevent a recurrence and the Company has been reimbursed for the full amount of the service rendered and any other charges provided herein.
10. Permission for ingress and egress to and from the customer's premises shall be provided at reasonable times by the customer to enable the properly identified employees of the Company to read meters, install, maintain, and remove the Company's property, located thereon.

**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

A. GENERAL RULES: (Continued)

11. The wiring and electrical equipment in or upon the premises of the customer to the point of service cut-in, must have the approval of the constituted authority of the Municipal Government or any other constituted authority of the Municipal Government or any other constituted authority, if any, and must conform to the requirements of the National Electrical Code and the Service Regulations of the Company, before it can be connected to the system.
12. The location of the service cut in shall be determined by agreement with a representative of the Company, and must conform to the Service Regulations of the Company. The customer shall provide suitable means of supporting service wires to his building which will provide the minimum ground clearances and give adequate clearance over driveways and other obstructions as provided by Part II of the National Electric Safety Code. In no case will the Company build without cost to the applicant more service line than is necessary to reach a cut-in point satisfactory to the Company.
13. Payments for any service rendered by inspectors, agents, or employees of the Company shall be made only upon presentation of formal statement by the Company.
14. All property of the Company that is placed in or upon the customer's premises, and used in supplying service to him, is placed there under his protection. The cost for any loss or damage to such property, normal wear and tear excepted, shall be payable by the customer.
15. Neither the customer nor the Company shall be responsible for damage to the machinery, apparatus, appliances, or other property of the other caused by storm, lightning or by defects in or failure of the machinery, apparatus or appliances of the one suffering such damage from such causes; and the Company shall not be in any way responsible for the transmission or control of said electrical energy beyond the point of connection to the customer's premises, and shall not be liable for damages on account of injuries to person or property resulting in any manner from the receiving, use or application by the customer of such electrical energy. The customer must agree to keep his, her or its machinery, lines, apparatus and appliances in a safe condition and shall indemnify and save harmless the Company from the payment of any sum or sums of money to any person whomsoever, including attorney's fees and court costs, which it may be called upon to pay on account of damage to property or fatal or personal injuries to individuals resulting from or which may be in any way caused by the operation and maintenance of the machinery, lines, apparatus and appliances belonging to the customer.
16. Neon, fluorescent, or other types of lighting equipment having similar low power factor characteristics, where the customer's aggregate connected load of this type exceeds 250 watts, shall be equipped, either individually or as a group, with corrective apparatus to increase the power factor of such equipment to at least 90% lagging.
17. The responsibility for providing unusually close voltage regulation, where required by the nature of the customer's load, shall rest with the customer.
18. The load of any three-phase service shall be reasonably balanced between phases by the customer.

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### A. GENERAL RULES: (Continued)

19. Standard secondary voltages which will be provided by the Company under the appropriate conditions are:

From overhead retail distribution lines:

120 volts, single phase, two wire.  
120/240 volts, single phase, three wire.  
120/240 volts, three phase, four wire.  
120/208 volts, three phase, four wire  
480 volts, three phase, three wire.  
277/480 volts, three phase, four wire.

From underground retail distribution lines:

120/240 volts, single phase, three wire.  
120/208 volts, three phase, four wire.  
277/480 volts, three phase, four wire.

From transmission or wholesale distribution lines:

7200, 7620, 7970, 8000, 11400, 14400 volts, single phase, two wire.  
240, 480, 600, or 2400 volts, three phase, three wire.  
120/208, 277/480, 2400/4160, 7200/12470, 7620/13200, 7970/13800, 11400/19800, 14400/24940 volts, three phase, four wire.

Other secondary voltages may be provided as approved by the Company.

20. The Company's regular easement form shall be executed by the applicant to cover any portion of a line extension to be built by the Company over private property of the applicant, before the Company shall be required to begin construction on any part of such line extension.
21. The Company shall not be required to build any portion of a line extension across the private property of one person to serve another, unless both parties desire service from the extension, or, in the opinion of the Company, the best interests of all parties are served thereby. In this latter event, the immediately preceding Paragraph 20 shall apply to the same extent as though the property owner and the applicant were the same party.
22. The Company reserves the right to refuse to build any extension, even with contribution from the applicant as provided in Sections C and D hereof, when, in the opinion of the Company, the revenue to be derived therefrom is insufficient to cover maintenance and operating expenses thereon. The Company further reserves the right to refuse to build any extension into territory generally recognized as being within the area served by another electric system; nor shall the Company be required to render service within its service area for transmission into, and ultimate use within, territory generally recognized as being within the area served by another electric system.
23. All line extensions, service wires and connections, no matter who pays or contributes toward paying the cost thereof, are to be made by the Company and remain the property of the Company. The Company shall not be required to serve any customer over a line built, owned, operated and maintained by the customer or a third party. The sole exception to this general rule applies to an underground service connection from an overhead line, which shall be provided, owned, operated and maintained by the customer.

*Effective May 8, 1956*  
*Transmission or Wholesale Voltages revised October 18, 1961*  
*Paragraph 19 revised November 1, 1965*  
*Paragraph 19 revised July 01, 2006*  
*Paragraph 19 revised January 01, 2008*

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### A. GENERAL RULES: (Continued)

24. Whenever it is necessary for the Company to secure a priority rating from an agency of the Federal Government in order to obtain supplies and materials required in constructing a line extension or providing a new or enlarged service connection, or to replace stock charged out for such purpose, these Rules and Regulations, where they bind the Company to make line extensions or to provide service under certain specified conditions, shall be suspended. In such case, all applications for service involving construction or new equipment will be taken only on a tentative basis subject to the delivery of the necessary materials.
25. A Residential Customer shall be defined as a dwelling unit suitable for year-round family occupancy containing full kitchen facilities and shall be occupied by the owner, or shall be the principal place of residence of the occupant, or shall be leased by the occupant for a period of one month or more. A separate point of service may be placed on a residential tariff when it is determined to be at the same premise as the primary, permanent, single family residence and used exclusively for personal rather than business use. Specifically excluded from this category are dwelling units licensed as rooming houses, hotels, motels, nursing homes, or for other commercial uses.
26. An Industrial Customer shall be defined as any customer using electric power as the principal motive power for the manufacture of a finished product, the extraction, fabrication or processing of a raw material or a finished product.
27. A Commercial Customer shall be defined as any customer not defined above as Residential or Industrial.
28. Use of the Company's distribution system for transmission of data, for control or for communication shall be prohibited.
29. The term "premises" as used in the Company's tariffs shall mean a building, structure, or facility to which electricity is being furnished, provided that two or more buildings, structures, or facilities which are located on one tract or contiguous tracts of land and are utilized by one electric consumer shall together constitute one premises; provided, however, that any such building, structure, or facility shall not, together with any other building, structure, or facility, constitute one premises if the permanent service to it is separately metered and the charges for such service are calculated independently of charges for service to any other building, structure, or facility; provided, further, that an outdoor security light, or an outdoor sign requiring less than 2200 watts, shall not constitute a premises.

*Effective December 22, 1971  
Paragraph 27 added March 15, 1978  
Revised Paragraph 25 added November 10, 1989  
Paragraph 28 added October 31, 1995  
Paragraph 29 added July 01, 2006  
Paragraph 25 revised January 01, 2008  
Paragraph 27 added January 01, 2008  
Former Paragraph 29 deleted January 01, 2008  
Paragraph 26 revised January 1, 2014*

**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

**B. CREDIT REGULATIONS:**

1. A security deposit amounting to approximately twice the estimated monthly bill may be required of the applicant to guarantee the payment of all bills and the protection of the Company's property on the customer's premises. The Company reserves the right to require such deposit to be made by the customer, or the original deposit to be increased, if at any time in the judgment of the Company such deposit or increase is necessary for its full protection.
2. The Company will issue to the customer a receipt covering the amount of the deposit, and will allow interest thereon at the rate as fixed by the Georgia Public Service Commission.
3. Applying the prerequisites for residential deposit refunds as set forth by the Commission, the Company shall refund to residential customers deposits plus accrued interest by crediting the appropriate amounts to the customer's electric service bills.
4. Interest payments on deposits of non-residential customers will be made at any time upon application by the non-residential customer, with such payments to occur not more frequently than once a year.
5. At the option of the Company, deposits plus accrued interest may be refunded to the customer earlier than the times herein prescribed.
6. When service is discontinued, the amount of the deposit plus accrued interest from date of last interest payment, less amount of damages, if any, to the property of the Company on the customer's premises, will be on the final bill to the customer. Deposits and accrued interest in excess of all amounts owing the Company by the customer will be refunded at the time of the final billing.
7. The receipt for deposit is not assignable.
8. Application for service will not be accepted by the Company until the applicant has paid to the Company all sums at any time owing and then unpaid by him for electric service rendered by the Company for any purpose, whether at these or at any other premises.
9. Georgia Power shall not refuse or discontinue residential electric service to a consumer because of a delinquency in or failure to make payments for service by a previous account holder at a premises unless the consumer desiring service occupied the premises at the time the delinquency occurred and the previous account holder continues to occupy the premises.

**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

**C. RETAIL DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS:**

1. For the purpose of these regulations, an existing overhead retail distribution line is defined as any pole line carrying primary and/or secondary circuits of 25,000 volts or less, provided such line is not serving as a transmission or wholesale distribution line as defined in Section D hereof. A single phase line shall not be considered as an existing retail distribution line in the case of application for three phase service, but in such case "existing overhead retail distribution line" shall be interpreted to mean the nearest available three phase line which meets the above definition.
2. Upon receipt and acceptance of the application for service from a non-residential customer as provided in Section A hereof, the Company will proceed to do such work and to provide and install such equipment as it may be required to do in order to render its preferred method of service, including the extension of an existing line when necessary, as determined by the location and character of the service and the terms of the rate schedule to be applied; but the Company shall not be required to so expend more than 3½ times the estimated annual base rate revenue to be derived from the service. Should the net cost of the job exceed 3½ times the estimated base rate annual revenue, the service may nevertheless be provided (in most instances) upon contribution by the applicant of such excess.

In the case of extension and/or connection to the underground distribution system, the applicant shall contribute the net cost of the job in excess of 2½ times the estimated base rate revenue to be derived from the service during the first year. The Company shall not be required to extend an underground connection more than three feet beyond the property line of the applicant, and shall not be required to extend its underground system and make connection thereto when the applicant could be served from an existing overhead distribution system.

For service to customers billed under Marginally Priced tariffs and in other instances deemed appropriate by the Company, including, but not limited to, a change in the CBL base tariff, the Company will perform a profitability analysis in lieu of considering 3½ to 2½ times the estimated annual base rate revenue to determine if a contribution is required from the customer.

*Effective May 8, 1956*  
*Paragraph 1 revised November 30, 1956*  
*Paragraph 3 revised January 1, 1970*  
*Paragraph 1 revised July 01, 2006*  
*Paragraph 1 revised January 01, 2008*  
*Paragraph 2 revised January 01, 2008*  
*Former Paragraphs 3 and 4 deleted January 01, 2008*  
*Paragraph 2 revised January 01, 2014*

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### C. RETAIL DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS: (Continued)

3. Estimated annual base revenues shall be determined: (a) in the case of residential service, from the table of averages published periodically by the Company; or (b) in the case of other classes of service, on the basis of anticipated use by the particular customer involved and the most economical rate schedule for which the customer qualifies. In no case will revenue be credited to a job or line extension from any customer who could be served without undertaking the job or making the extension.
4. Net cost of the job shall include all charges thereto for materials, labor and overheads, in furnishing and erecting poles, towers, crossarms and fixtures, stringing wire, making service connections, providing transformation and metering equipment, etc., in accordance with Paragraph 2 hereof, less credits for salvage, if any. Line cost includes only those items pertaining to the line extension itself, omitting service connections, transformers and meters.
5. Applications for service to a load drawing an inrush current in excess of the limits specified: (a) in the case of residential service, the residential rate schedule; or (b) in the case of other classes of service, the booklet entitled, "Electric Service and Metering Installations"; or applications for three-phase service shall be given special consideration by the Company to determine the most economical method of serving the load, taking into account the availability of supply lines, the nature and location of the load to be served and its effect upon service rendered to neighboring customers, the relative merits of providing single or three-phase service, and other factors of weight in reaching a decision. Such decision shall rest solely with the Company, but should the applicant desire service of a different type or rendered in a different manner, service may be so supplied, at the option of the Company, provided the applicant contributes, in addition to his contribution toward receiving service (if any), the increased cost occasioned thereby.
6. Application for commercial power service requiring excessive capacity because of large momentary current requirements, or to provide unusually close voltage regulation (transformer type welders, x-ray machines, etc.) shall be given special consideration by the Company to determine the most economical method of serving the load without causing objectionable voltage fluctuations. It may or may not be necessary to isolate such load from other services by providing a separate transformer and separate connection to the primary circuit; however, when necessary, the customer is responsible for any additional costs to serve. Such costs cover the excess capacity required by the customer and in no case is to be determined by the equipment or capacity actually installed by the Company at the time service of this type is initiated.

*Effective May 8, 1956  
Paragraph 3 revised January 01, 2008  
Paragraph 5 revised January 01, 2008  
Former Paragraph 9 moved to Paragraph 2 January 01, 2008  
Paragraph 6 revised January 1, 2011  
Paragraph 3 revised January 1, 2014*



## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### C. RETAIL DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS: (Continued)

7. The Company shall not be required to begin construction on any extension of its retail distribution lines until signed service contracts have been obtained covering the business upon which the estimated revenue is based, nor until at least 75% of the signed customers have either wired their premises to permit the utilization of the service contracted for or have executed bona fide contracts covering such wiring.
8. Refund, to the extent of the amount contributed, will be made to the applicant or applicants who shared in the cost of an extension of the Company's retail distribution system under any of the above provisions for each new customer or load connected thereto, provided such connection is made and refund applied for within a period of five years from the date of the original extension agreement. The amount of such refund shall be determined by recalculating the extension, including the new customer or load as a part thereof, and (a) if such recalculation would result in decreasing the current balance in the original parties' contribution account, appropriate refund will be made, and the original extension agreement will be amended to include the new customer or load as a party thereto as of the original date, and such new customer or load shall be required to make contribution as called for by such recalculation, or (b) if such recalculation would result in increasing the current balance in the original parties' contribution account, then the original extension shall remain unchanged without refund or additional contribution due, and provision of service to the new customer or load shall be treated as a new separate extension.
9. The foregoing extension and connection regulations do not apply to temporary service. Temporary service is defined as service where the Company is only required to provide a service drop and meter to construction jobs, fairs, carnivals, fruit stands, Christmas tree stands, and to similar locations and structures where such service will be for less than twelve months duration or will be required for more than twelve months and the facilities necessary to supply the required service will be removed at a later date when the customer has service discontinued. Extensions and connections for temporary service shall be made in accordance with the following:
  - (a) When temporary service is desired at premises which are already wired and connected to the retail distribution system, and the Company has no expense in establishing service other than the installation of the necessary metering equipment, no connection charge will be made.
  - (b) In case the provision of temporary service involves cost for labor and material to provide a service drop and meter, the applicant shall pay a \$100.00 connection charge towards the estimated cost of establishing and dismantling the service facilities, less salvage value of the material used.
  - (c) In case the provision of temporary service involves anything more than the meter installation and service drop, the applicant shall pay for all labor and material costs. When a temporary service customer continues to take service for more than twelve (12) consecutive months, the customer will start earning refunds of 20% of the amount paid for electric service base revenue beginning with the thirteenth (13) month. The amount of refund earned will be paid to the customer when service is discontinued or at the end of the 24th month and at the end of each 12 month period thereafter. The sum of the refunds shall not be more than the amount paid to establish temporary service. No refund will be made after the first six years of service.

*Effective May 8, 1956  
Paragraph (c) added November 30, 1966  
Paragraph 12 revised March 1, 1977  
Paragraph 9 (b) revised January 01, 2008  
Paragraph 9, 9 (b) and 9 (c) revised January 1, 2011*

**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

C. RETAIL DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS: (Continued)

10. The Company shall not be required to spend more than 3.5 times the estimated annual base rate revenue for providing residential service. Where the cost to serve does exceed this maximum expenditure, a payment in the amount of such excess will be obtained; and

When underground residential distribution is desired or service requested in a designated underground distribution area:

- (a) The Company will install, own and maintain a 120/240 volt, single phase underground system including the service laterals.
- (b) The Company will obtain a payment amount of \$725.00 in advance for each service point connection.

*Effective April 13, 1978  
Paragraph 13 revised January 01, 2002  
Paragraph 13 revised January 01, 2005  
Paragraph 13 (d) added July 01, 2006  
Paragraph 10 revised January 01, 2008  
Former Paragraph 13 (d) deleted January 01, 2008  
Paragraph 10 (b) revised January 1, 2011*

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### D. TRANSMISSION OR WHOLESALE DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS:

1. For the purpose of these regulations, an existing transmission or wholesale distribution line is defined as any pole line carrying primary circuits up to 230,000 volts, inclusive, nominal rating, and used for the purpose of transmitting power from one point on the system to the other, or for supplying power to retail distribution primary substations. Solely at the option of the Company, this definition may be extended to include a transmission line of a higher voltage rating, where, in the opinion of the Company, service may be rendered more conveniently or economically therefrom.
2. Service from transmission or wholesale distribution lines shall be conditional upon the execution by the customer, and acceptance by the Company, of the prescribed service contract for the term specified in the applicable rate schedule.
3. Where both retail distribution lines, and transmission or wholesale distribution lines, are available as sources of supply, decision as to the source from which service is to be rendered shall rest solely with the Company, provided only that such decision shall not affect the availability of any rate schedule, nor otherwise abridge any rights which the applicant otherwise might have.
4. Where no line extension is required to reach the customer's service point, then, upon acceptance of the contract and provision of the substation as hereinafter provided, the Company will make the connection and install metering equipment without charge to the customer.
5. Where a line extension is required to reach the customer's service point such line extension may be built at the option of the Company, but only after the electric service contract and such agreements, easements, etc., as may be necessary have been properly executed. The Company reserves the right to modify the terms and conditions of the electric service contract or applicable rate schedule as to minimum contract demand and minimum contract period, as a condition upon which the line extension will be made, or to require a cash contribution from the customer, if, in the judgment of the Company the prospective additional revenue to be received does not justify the required capital expenditure.
6. The customer shall provide suitable space for the substation at a location mutually satisfactory to both parties, and shall extend to the Company without charge such right-of-way over his property as will enable the Company to reach that location with its service lines. In no case will the Company build, without cost to the customer, more service line than is necessary to reach the substation site.
7. The Company will provide the necessary transformer substation capacity for customers served from transmission or wholesale distribution lines, provided:
  - (a) Customer executes a standard five-year contract for service;
  - (b) Prospect of customer's permanency and customer's credit rating are acceptable to the Company;
  - (c) A single standard secondary voltage is used and only one transformation is required.

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### D. TRANSMISSION OR WHOLESALE DISTRIBUTION LINE EXTENSION AND SERVICE CONNECTION REGULATIONS: (Continued)

8. Where, for any reason, customer executes a contract for service of less than five years duration, or where, in the opinion of the Company, it is necessary for safeguarding the Company against loss by reason of its investment, the Company may require that the customer pay to the Company a sum equal to the difference between the cost of the complete substation required and the estimated salvage value of such station at the end of five years. This sum will be refunded to the customer by the Company at the termination of the first five-year period during which the customer has continuously taken service from the Company. Should service be discontinued by the customer prior to the completion of a five-year service period, no refund will be due the customer, and ownership of the station will vest in the Company.
9. The Company shall not be required in any case to furnish duplicate transformation equipment, nor transformation equipment in excess of the reasonable permanent needs of the customer, nor shall it be required to furnish any nonstandard equipment, nor any replacement of such non-standard equipment. Standard equipment is defined as that in common use by the Company, and is limited to standard secondary voltages as specified in Section A hereof.
10. Where double transformation is required by the customer, the Company's obligation shall be limited to the equipment required for the first transformation. Equipment required for any subsequent transformation shall be provided by the customer.
11. Where the customer purchases service at primary voltage in order to obtain consolidated billing, and requires more than one transformer station to serve separate loads, all necessary transformer stations shall be provided by the customer and the Company will collect for all transformer losses associated with the service.
12. The Company will operate and maintain Company owned substations and equipment. The customer shall operate and maintain customer owned substations and equipment.

## GEORGIA POWER COMPANY

### Rules and Regulations for Electric Service

#### E. METERING AND BILLING REGULATIONS:

1. A separate meter shall be used in each separate premises for measuring electric service to each customer. Meter readings will not be consolidated for the same customer at different premises, or for several customers on the same or different premises. Each metered service shall be billed at a service schedule prescribed for the class of service, and service supplied through more than one meter at the same or different locations shall not be combined and billed under one service schedule.

2. The Company will furnish such metering equipment as is necessary to measure the electric service supplied in accordance with the requirements of the service schedule. An Account Establishment Charge will be required to establish the account for billing as follows:

Account Establishment Charge ..... \$30.00

The account establishment charge will be waived for the residential customers who qualify for the Senior Citizen Discount as stated in the applicable residential service tariffs.

In all cases the customer will install at his expense his own wiring from the Company's service conductor, incorporating into such wiring system those Company-furnished sockets, enclosures and metering connections as are necessary for the application of the service schedule.

3. The location of the metering equipment shall be mutually agreed upon by the customer and a representative of the Company, and this location together with space to be provided must conform to the Company's Electric Service and Metering Installations Blue Book.

4. Broken meter seals will constitute ground for question as to accuracy of meter registration. Should the meter fail to register properly, the bill will be estimated, based either upon a meter reading taken during the next billing period after the meter has been repaired, or replaced, or upon the amount charged during a previous corresponding period at the discretion of the Company. Correction of mistakes in meter readings and billings will be made when discovered by adding or deducting the proper amount to or from the bill.

Additionally, a customer will be billed a meter tampering fee each time that the Company finds a broken or cut meter seal or where it is evident that meter tampering or attempted meter tampering has occurred.

Meter Tampering Fee.....\$25.00

5. Meters will be read at regular intervals monthly, in groups, known as routes, the reading date of any particular meter depending upon the route in which it is located. Bills will be rendered as soon as practicable after meters are read each month and shall be due and payable at any office of the Company when rendered.

6. Where a meter cannot be read on the scheduled date the meter reading and corresponding use for the month will be estimated based on use by the customer in previous months. Since meter readings are continuous from month to month, any error in such estimate will automatically be corrected in the next subsequent month when the meter is actually read.

7. In those cases where the customer is served through an individual transformer substation, metering shall be at secondary voltage unless primary metering is necessary in order to include the entire load in a single registration. In the latter event there shall be no credit or allowance to the customer to cover transformer losses.

*Effective May 8, 1956  
Paragraph 2 revised January 1, 1970  
Paragraph 2 revised August 15, 1979  
Paragraph 2 revised October 21, 1990  
Paragraph 2 revised November 2, 1987  
Paragraph 2 revised October 31, 1995  
Paragraph 2 revised January 1, 2002  
Paragraph 2 revised January 01, 2008  
Paragraph 4 revised January 01, 2008  
Paragraph 2 revised January 1, 2011  
Paragraph 3 revised January 1, 2011*

**GEORGIA POWER COMPANY**

**Rules and Regulations for Electric Service**

**E. METERING AND BILLING REGULATIONS: (Continued)**

**8. Selective Meter Testing**

(a) Meters are to be sample tested utilizing recognized electric utility industry best practices and in accordance with the approved plan described in this section. The sample size and test criteria for acceptance or rejection of any lot of watt-hour meters shall be in accordance with American National Standards Institute/American Society for Quality (ANSI/ASQ) Sampling Plans.

1. ANSI/ASQ, Sampling Procedures and Tables for Inspection by Variables for Percent Nonconforming (ANSI/ASQ Z1.9).

2. ANSI/ASQ, Sampling Procedure and Tables for Inspection by Attributes (ANSI/ASQ Z1.4).

(b) From the effective date of this section until January 1, 2013, selective meter testing shall be limited to the testing of Advanced Meter Infrastructure ("AMI"). Beginning January 1, 2013 and each calendar year thereafter a random sample of meters in service from the entire system shall be drawn, tested and the accuracy calculated in accordance with the above procedure.

(c) The percent accuracy is to be measured to the nearest .1 of 1% and the upper and lower specification limits shall be 102% and 98% respectively. Failure of any lot to meet the above standards shall result in concentrated testing to determine if increased maintenance or accelerated retirement is in order to maintain the required accuracy for acceptance under the plan.

**9. Adjustment of Bills**

(a) An adjustment of past bills for service will be made on customer complaint, if the meter is found on test to be in excess of 102% average accuracy.

(b) The amount of adjustment shall be calculated on the basis that the metering equipment should be 100 percent accurate. For kilowatt and kilowatt-hour meters, the average shall be the arithmetic average of percent indication at light load and at heavy load, giving the heavy load indication a weight of four.

(c) The records of the customer's energy use and those of previous tests shall be reviewed and a mutually acceptable agreement reached between the customer and the Company as to when the error began. Meters below 98% average accuracy will be handled as above except that adjustments will be limited to the preceding six months.

**10. Returned Item Charge**

The Company will assess a returned item charge for each item dishonored by the financial institution on which it is drawn. The charge will be canceled if the item is returned due to a bank error.

Returned item charge.....\$30.00

11. The owner/landlord of a residential rental apartment or commercial complex may take electric service for the entire complex through a single Georgia Power meter. In the event the owner meters the electric usage of tenants for calculation of a pro-rata share of electric usage, charges for the pro-rata share must be specifically itemized on the tenant's bill, based upon each tenant's actual usage. No administrative or other charge may be combined with the charge for electric usage. A reasonable administrative fee, common area electric usage, and any other service or utility provided pursuant to the lease, may be separately itemized on any bill rendered to the tenant.

*Effective December 11, 1964  
Paragraph 10 added November 23, 1983  
Paragraph 11 added November 20, 1997  
Paragraph 8 revised November 01, 2008  
Paragraph 10 revised January 1, 2011  
Paragraph 11 revised January 1, 2011*

**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

E. METERING AND BILLING REGULATIONS: (Continued)

12. Receivables of \$75 or more which remain unpaid 21 calendar days after the bill date are subject to a late payment charge, applied at the rate of 1.5% but not less than \$2.00.

13. Meter Re-read Fee

A customer may assert an incorrect meter reading and request that the Company re-read his meter. However, if the original reading is found to have been correct, then, for the next 12 months following the original request, the Company may assess a meter re-read fee for all such subsequent requests that are also found to have been correct.

Meter Re-read Fee .....\$25.00

*Effective December 11, 1964*  
*Paragraph 12 added January 1, 2002*  
*Paragraph 12 revised September 18, 2002*  
*Paragraph 12 revised January 01, 2008*  
*Paragraph 13 added January 01, 2008*  
*Paragraph 12 revised January 1, 2011*

## GEORGIA POWER COMPANY Rules and Regulations for Electric Service

### F. CONTRACT AND ENFORCEMENT REGULATIONS:

1. In case the supply of electricity should be interrupted or fail by reason of accident or otherwise, such interruption shall not constitute a breach of the contract for service, nor shall the Company be liable for damages by reason of such failure. The Company reserves the right to shut off or curtail the supply of electricity at any time or from time to time whenever necessary for repairs or on the account of the lack of full supply.
2. In the event the customer violates the contract for service, or any of the rules and regulations of the Company, or fails to pay any bill accruing under the contract for service on or before the payable date shown on the bill, the Company may, after due notice to the customer, discontinue service, treat the contract for service as at an end, and there shall immediately become due and payable by the customer to the Company, as damages, the minimum payment provided in the contract, or any existing renewal thereof, together with all amounts owing for service previously provided. Termination of contracts, whether by request or by the violations described above, or a customer's request to change tariffs prior to the time specified in these Rules and Regulations, tariff or by contract, may necessitate a new application and contract for service, which may include a review or recalculation of revenue analysis, a payment or payments based on that analysis, deposit terms, and rate eligibility.

Residential service will not be disconnected for non-payment of a bill, if prior to 8:00 A.M. on the date of the scheduled disconnection, a National Weather Service Heat Advisory or Excessive Heat Warning is in effect or is forecasted to be in effect by the National Weather Service for the county in which the meter scheduled for disconnections is located.

3. In the event service should at any time be disconnected for non-payment at the meter of any bill owing by the customer to the Company, or for violation of the contract for service, or violation of the Company's rules and regulations, and the customer should subsequently request service to be restored, a payment in the amount of \$50.00 will be required before such reconnection will be made.

The reconnection charges will be waived for the residential customers who qualify for the Senior Citizen's Discount as stated in the applicable residential service tariffs.

Where service cannot be disconnected at the meter and it is necessary to disconnect service at the pole, underground transformer, substation, network facilities, etc. for non-payment or unauthorized use of service and is subsequently reconnected, the customer will be charged a reconnect fee of \$120.00 per service point.

4. The Company reserves the right to disconnect from its lines, or to refuse to connect to its lines, any customer whose wiring is not in accordance with standard good practice and which does not conform to the Company's Rules and Regulations for Electric Service as may be in force at the time as well as any customer who, once notified by the Company, fails to correct a problem that has or could detrimentally affect other customers, or the integrity or reliability of the Company's electrical system.

*Effective May 8, 1956  
Paragraph 3 revised January 1, 1980  
Paragraph 3 revised August 15, 1979  
Paragraph 3 revised October 21, 1980  
Paragraph 3 revised November 2, 1987  
Paragraph 3 revised January 1, 2002  
Paragraph 3 revised January 1, 2005  
Paragraph 2 revised September 14, 2007  
Paragraph 3 revised January 01, 2008  
Paragraph 2 revised January 1, 2011  
Paragraph 3 revised January 1, 2011  
Paragraph 4 revised January 1, 2011*



**GEORGIA POWER COMPANY**  
**Rules and Regulations for Electric Service**

F. CONTRACT AND ENFORCEMENT REGULATIONS: (Continued)

5. The terms, conditions, provisions and agreements set forth in the forms of electric service contracts and associated contracts are made a part of the rules and regulations hereof, applicable to the class of service covered by such contracts.
6. The Company reserves the right to make any other rules and regulations or amendments or modification to these and such other rules and regulations at any time or from time to time.
7. If through an investigation by the Company, evidence indicates that a customer has been intentionally stealing electric power from the Company, the customer will be charged a one time Current Diversion Investigation fee of \$180.00 per service account.
8. In cases where a customer's account is transferred to a delinquent, closed status, a \$7.00 Cost to Collect fee, per account, will be applied.

*Effective May 8, 1956*  
*Paragraph 7 revised January 1, 2005*  
*Paragraph 8 added January 1, 2005*  
*Paragraph 5 revised January 1, 2011*  
*Paragraph 8 revised January 1, 2011*